Job Advert:
IT Technician

The Namibian has a position for someone who enjoys the challenge of modern publishing technology, working in our IT Department.

Key areas of responsibility:

- Perform setup, repair, and maintenance of various operating systems, including Apple, Linux, and Microsoft platforms.
- Configure and set up workstations with computers and necessary peripheral devices.
- Inspect and verify computer hardware functionality.
- Install and configure software and functions according to specified requirements.
- Develop and maintain local networks to optimise performance and reliability.
- Ensure the security and privacy of networks and computer systems.
- Provide user orientation and guidance on operating new software and computer equipment.
- Organise and schedule system upgrades and maintenance tasks.
- Troubleshoot, diagnose and resolve technical issues.
- Maintain detailed records of repairs, fixes and maintenance schedules.
- Identify shortages of computer or network equipment and initiate procurement.
- Lead desktop and helpdesk support efforts, promptly resolving application, workstation, and equipment issues with minimal disruptions.
- Implement and manage antivirus and malware protection software, as well as security patches.
- Configure and connect workstations to the domain controller and integrate them into Active Directory.
- Manage and maintain VoIP systems, including installation and troubleshooting.
- Perform additional duties relevant to the position, as assigned by the Senior IT Administrator or Manager.

Qualification and Experience:

- A Bachelor's degree in Computer Science or a related field (NQF Level 7).
- A minimum of 2 years of experience in the IT field.
- Strong knowledge of internet security and data privacy principles.
- Proficiency with Apple Macintosh software, hardware, VMware, vSphere, ESXi, and MySQL databases is highly advantageous.
- Certification as an IT Technician, such as CompTIA A+, CCNA, or Microsoft Certified IT Professional is an added advantage.
- Code B Driver's License

Skills and Attributes:

- Exceptional diagnostic and problem-solving skills.
- Strong organisational and time-management abilities.
- Comprehensive understanding of diverse computer systems and networks.
- Proficiency in both written and spoken English.
- Ability to work independently with minimal supervision.
- Capacity to perform effectively under pressure.

The incumbent will report to the Senior IT Administrator

Applications should include a motivational cover letter and comprehensive CV. Send your letter and CV, as well as supporting documentation to hr@namibian.com.na

People with disabilities are encouraged to apply
Only shortlisted candidates will be contacted and no documents will be returned.
Closing date: 24 January 2025