

VACANCY

As a leading strategic and dynamic institution, unique in our trade and very committed to our contribution to national development, NAMPORT, invites suitably qualified persons to apply for the following technical position:

POSITION: ICT TECHNICIAN
DEPARTMENT: INFORMATION AND COMMUNICATION TECHNOLOGY (ICT)
LOCATION: PORT OF WALVIS BAY
JOB GRADE: 09

PURPOSE OF THE JOB:

To maintain and ensure the smooth operation of Namport's ICT systems. This involves diagnosing and resolving hardware and software issues, providing support to end-users, and safeguarding network and system security. The ICT Technician is responsible for setting up and repairing devices, optimizing system performance, assisting with new technology installations, and ensuring adherence to ICT policies. This position reports directly to the Administrator: ICT Helpdesk Support.

QUALIFICATIONS, EXPERIENCE AND SKILLS:

- A Bachelor's degree [NQF Level 7] in Information and Communication Technology (ICT), Computer science, or Business Administration with a focus on ICT/IT Management.
- An Honours Degree [NQF Level 8] in Information and Communication Technology (ICT), Computer Science, or Business Administration with a focus on ICT/IT Management is an added advantage.
- A minimum of three (3) years of hands-on experience in an ICT support environment. Demonstrated proficiency in utilizing helpdesk software and ticketing systems, along with overseeing ICT asset management, including inventory tracking, procurement, deployment, and decommissioning of ICT assets. Additionally, candidates should possess a strong background in providing support for desktops, laptops, printers, and other end-user devices.
- Driver's License, code 08.
- Recognized certifications such as ITIL Foundation, Project Management, or advanced certifications like Microsoft Certified Solutions Associate (MCSA), CompTIA A+, CompTIA Network+, Microsoft Certified: Modern Desktop Administrator Associate is an added advantage.

WINDOW OF OPPORTUNITY: 15 OCTOBER 2025

Namport is an equal opportunity employer and is committed to providing world-class port services to all local, regional and international seaborne traders, through excellent customer service, sustainable growth, development and social responsibility. **Women and persons with disabilities are encouraged to apply.**

Interested candidates are encouraged to apply by submitting their applications electronically via www.namport.com/careers/ or access the Namibia Integrated Employment Information System (NIEIS) through the following link: <https://nieis.namibiaatwork.gov.na/>.

All foreign qualifications should be evaluated by NQA.

Only shortlisted candidates will be contacted. No hand delivered, emailed or faxed applications will be considered.



All enquiries and applications with full details regarding qualifications, experience, and career achievements should be addressed to the undermentioned

Human Capital Business Partner
Namibian Ports Authority
P O Box 361, Walvis Bay
Tel: 064 – 208 2229/2371

Africa's Ultimate Ports Experience

      www.namport.com