



ONGAVA

GAME RESERVE

CAREER OPPORTUNITY

Job Title: Spa Therapist **Department: Hospitality**

The Spa therapist administers professional wellness massages and body treatment to guest in a friendly, prompt, courteous and efficient manner. The incumbent of this position must have a thorough knowledge of numerous modalities and should possess a general understanding of body treatment.

Employment Type: Full Time

Employment Status: Permanent

The responsibilities of this position include but are not limited to, the following:

- Delivering a range of high-quality spa treatments like massages, facials, body wraps, and exfoliations.
- Tailor treatments to meet the specific needs and preferences of each guest, ensuring an exceptional and personalized experience.
- Maintain a clean, safe, and comfortable working environment, adhering to all health and safety protocols.
- Ensure a high standard of hygiene and cleanliness in all treatment rooms and spa facilities.
- Provide guests with expert advice on skin care, wellness, and aftercare following treatments.
- Stay updated on the latest spa trends and techniques to continually enhance your skill set and the services we offer.
- Promote retail products and services to enhance the guest experience and drive sales.
- Maintain accurate and up-to-date treatment records for all guests.

Applicants need to fulfil the following requirements:

- Qualified Spa Therapist with certification in Massage Therapy, Beauty Therapy, or equivalent.
- Previous experience in a spa, wellness centre, or similar setting preferred but not essential.
- Strong knowledge of various massage and facial techniques, as well as body treatments.
- Excellent communication and customer service skills, with a friendly and professional demeanour.
- Passionate about the spa industry and helping clients relax and rejuvenate.
- Ability to work well both independently and as part of a team.
- Flexible and able to work weekends, evenings, and holidays as required.
- A commitment to maintaining high levels of cleanliness and hygiene in all areas of the spa and for yourself.
- Be able to work towards sales targets for the month.
- Fluency in English (additional languages are an advantage).
- Ability to work in a remote and dynamic environment.
- Must be a Namibian Citizen.

The position is full time and based on Ongava Game Reserve.

Interested candidates who meet the above application criteria are requested to apply for this vacancy by sending an updated CV, application letter, qualifications any relevant documents to apply@ongava.com.

Closing date: 14 October 2025 (only shortlisted candidates shall be contacted)

For any enquiries, please contact +264 (0)83 370 9775

