

Technician (Hino) – Windhoek**Location:** Windhoek**Closing Date:** 21 November 2025**Role Purpose**

Hino Indongo is seeking a qualified and experienced Technician to join the team. The successful candidate will support the Hino Customer Service Workshop Management Program by diagnosing and repairing trucks to ensure zero comebacks, customer satisfaction, and adherence to franchise standards.

Key Responsibilities

- Accurately and promptly identify faults – First Time Right.
- Complete pre-diagnostic questionnaires as per required standards.
- Repair trucks according to diagnostic procedures.
- Minimize comebacks and ensure customer satisfaction and retention.
- Adhere to Hino Servicing and Repairs Flat Rate Times.
- Record future repairs and servicing requirements.
- Maintain CE index percentages as per required standards.
- Provide guidance and skills transfer to apprentices and learners.
- Perform related technical tasks as and when required.

Minimum Requirements

- Qualified Technician (Diesel Mechanic).
- Minimum of 3 years' experience in the field.
- Diagnostic skills in engine, gearbox, and differential overhaul.
- Computer literate (Microsoft Office).
- Hino franchise experience will be advantageous.
- Valid driver's license (CE license preferred or to be obtained as a requirement).

Additional Requirements

- Namibian citizenship or permanent residence.
- Excellent communication and interpersonal skills.
- Strong technical aptitude and attention to detail.
- Team-oriented, energetic, and proactive approach.
- Ability to work under pressure and meet deadlines.

Application Procedure

If you meet the requirements for this role and are ready to contribute to the success of our company, please apply through our recruitment portal at www.jobopportunities.net.

Equal Opportunity Employer

Indongo Toyota is an equal opportunity employer and encourages applications from suitably qualified Namibian candidates from all backgrounds.