

VACANCY



The positive growth at MTC, Namibia's leading telecommunications company, now warrants appointment in the following vacancy:

Manager: IT Applications (D5)

The incumbent will report to the: **GM: Information Technology.**

Job Competencies Include:

The role is responsible for managing and overseeing product development and billing and charging systems to ensure seamless service delivery, system integrity, and operational efficiency, aligned with the departmental strategy.

- Provide input to develop the departmental strategy and ensure alignment with the company strategy.
- Drive the implementation of the IT application strategy and ensure alignment with the departmental strategy.
- Manage key performance indicators to track the effectiveness of IT applications and systems.
- Ensure seamless operations, configuration and maintenance of critical IT applications to support business needs.
- Oversee application troubleshooting and user support to ensure minimal downtime.
- Monitor business support systems, identify bottlenecks and implement solutions to improve efficiency and user experience.
- Ensure system integration between various IT applications and platforms to facilitate seamless data flow and communication.
- Oversee IT application-related projects, including system implementation, upgrades and migrations.
- Coordinate with external vendors to formulate system requirements specification documents.
- Coordinate with external vendors on developing design change requests and their implementation.
- Coordinate the testing and training of users and staff across the various departments and the deployment of the solution.
- Establish strategies to mitigate or reduce risk impact, including creating contingency plans and implementing preventive measures.
- Ensure all IT application software and systems comply with industry standards and regulations for data protection and system security.

Qualifications and Personal Competencies:

- Bachelor's degree in Information Technology, Telecommunications, or a related field (3 years of experience)
- 5 years of experience in IT applications, including product development, billing, and charging systems
- 3 years of experience in project management
- 3 years of experience in a senior managerial role, leading teams
- 3 years of experience in formulating and managing budgets to optimise resources and control operational costs
- In-depth knowledge of product development, as well as billing and charging systems
- Broad working knowledge of IT applications management
- Excellent technical skills, particularly in troubleshooting IT applications
- Familiarity with the IT applications life cycle, frameworks, and methodologies
- Strong strategic planning skills, with the ability to contribute to the development of IT application strategies
- Ability to manage relationships with third-party vendors and service providers
- Proven budget and cost management skills, with the capacity to develop and oversee IT application budgets
- Strong project management skills
- Demonstrated supervisory and managerial skills, with the ability to lead a team effectively
- Strong problem-solving abilities to identify and resolve issues efficiently

Additional Requirement

- Must be a Namibian citizen or have permanent residency.

Application closing date: Monday, 30 March 2026

Submissions should contain a comprehensive CV, supported by a motivation (cover) letter, and Qualifications and should be addressed as follows:

Application: (Please state clearly which position you are applying for.) Att: Human Resource Practitioner, Alexis Barry, P O Box 23051, Windhoek, or C/o Mose Tjitendero & Hamutenya Wanahepo Ndadi Street, Olympia, Windhoek

For electronics applications, please only apply via the recruitment site https://jobopportunities.net/jobs_search.aspx

No hand-delivered applications will be accepted.

NB: Only short-listed candidates will be contacted, and no CVs or documents will be returned.

* Previously disadvantaged people are encouraged to apply. MTC is an equal opportunities employer and offers a competitive remuneration package to the successful candidate.



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