VACANCY

make the connection
mtc

The positive growth at MTC, Namibia's leading telecommunications company, now warrants appointment in the following vacancy:

Senior Network Operations Technician (Zambezi & Rundu) (C5)

The incumbent will report to the Coordinator: **Network Operations**

Job Competencies Include:

This role is responsible for supervising daily network operations, ensuring rapid fault resolution, effective preventive maintenance, and optimal performance of mobile, fixed, and passive infrastructure within the assigned region.

- Analyse network failure reports to ensure daily resolution and provide the team with the necessary supervisory support.
- Analyse and monitor RAN, fixed and passive network KPIs relevant for the area of operations to ensure optimal network equality and availability.
- Perform routine maintenance activities on RAN, fixed, and passive networks in accordance with policy and guidelines.
- Implement and support RAN, fixed, and passive network infrastructure configurations that align with industry standards, regulatory requirements, and organisational policies.
- Adhere to health and safety policies and guidelines as per the working environment (Parks, Mines, Roads, electricity, water, etc.).
- Investigate escalated critical and complex faults and provide expert guidance to the relevant network division on practical solutions within the agreed SLA.
- Engage with vendors to address and resolve customer queries or system and service failures.
- Provide support for 3rd-party site sharing and empower stakeholders to ensure service delivery.
- Support and ensure resolution of regional incidents and faults affecting service delivery and network availability.
- Support, execute, and perform maintenance upgrades to ensure that all network failures and alarms are addressed as per policy.
- Supervise and guide stakeholders during the implementation and commissioning of new RAN, fixed, and passive network infrastructure solutions.
- Attend to and support change requests from relevant stakeholders to maintain RAN, fixed and passive network systems and services for optimal performance.
- Collaborate with other stakeholders to integrate new innovations, end-to-end network solutions and services into RAN, fixed and passive network infrastructure.

Qualifications and Personal Competencies:

- Bachelor's degree in electronic/electrical engineering, telecommunications, engineering, computer science or a related field.
- Registration at the Engineering Council of Namibia, an Engineering Technician (added advantage)
- Minimum 5 years of work experience.
- 3 years of experience in the operations of RAN, passive and fixed networks.
- 3 years of experience with RAN, fixed networks, troubleshooting tools and monitoring systems.
- 2 years of experience working in a supervisory role in telecommunications networks.
- 1 year of knowledge in Microsoft Office Suite (Intermediate).
- Knowledge of local rules, regulations and standards pertaining to power and radio communication installations and operations, as well as licensing and construction of radio sites and towers.
- Knowledge of business practice standards and troubleshooting techniques as they pertain to the operation and maintenance of RAN, fixed and passive networks.
- Knowledge of health and safety regulations and application in field environments.
- In-depth knowledge of mobile, fixed and passive technologies.
- Excellent fault management and root cause analysis skills.
- Knowledge of alarm monitoring tools and KPI dashboards.
- Knowledge of preventative and reactive maintenance practices.
- Strong problem-solving skills to identify and resolve issues effectively and efficiently.
- Must be a Namibian citizen or have permanent residency.
- Duty station will be in Rundu, covering Rundu and the Zambezi region.

Application closing date: Monday, 06 April 2026.

Submissions should contain a comprehensive CV, supported by a motivation (cover) letter, and Qualifications and should be addressed as follows:

Apply via the recruitment site: https://jobportunities.net/jobs_search.aspx

No Hand delivered applications will be accepted.

NB: Only short-listed candidates will be contacted, and no CVs or documents will be returned.

* Previously disadvantaged people are encouraged to apply. MTC is an equal opportunities employer and offers a competitive remuneration package to the successful candidate.

Scan to apply

mtc.com.na