BankBIC
Growing together

Career Opportunities at Bank BIC Namibia

BRANCH MANAGER
DUTY STATION: WALVIS BAY

Job purpose:
To manage branch employees, maintain a positive environment, and ensure customer satisfaction, compliance adherence, and effective branch operation.

Key responsibilities:
- Assess market conditions, prepare forecasts, financial objectives, and business plans.
- Grow revenues and expenses, handle own portfolio of clients, and expand branch presence.
- Manage budgets, direct operational aspects, ensure compliance with policies and regulations.
- Address customer concerns promptly, encourage communication, and exceed expectations.
- Train, coach, and motivate staff; manage KPIs, appraisals, succession plans, and compliance.
- Ensure adherence to ethical standards, compliance with laws, and effective risk controls.

Key competencies:
- Leadership and people management.
- Customer service orientation.
- Sales and results focus.
- Communication and interpersonal effectiveness.
- Decision-making and judgement.
- Resilience and adaptability.
- Professionalism and personal credibility.
- Planning, prioritisation, and initiative.
- Attention to detail and teamwork.

Qualifications and experience:
- Namibian citizen
- Degree in a commercial field (Business Administration, Finance, or Economics)
- Minimum of 5 years' banking experience, with at least 2 years in a management role
- Experienced banker versed in all aspects of business and corporate banking
- Excellent knowledge of financial and banking products and legislation
- Valid driver's license and reliable transport
- Willingness to work every second Saturday

BankBIC

BANK BIC NAMIBIA LIMITED IS AN EQUAL OPPORTUNITY EMPLOYER

Resumes accompanied by relevant qualifications can be emailed to **HR@bankbic.na** with the subject line **"Branch Manager"**

CLOSING DATE: 12 OCTOBER 2026

(ONLY SHORTLISTED CANDIDATES WILL BE CONTACTED)