BOKOMO™

WE ARE HIRING

CAREER OPPORTUNITY

At Bokomo Namibia, a joint venture between the Frans Indongo Group (Namibia) and PepsiCo Inc, you get the best of both worlds: an entrepreneur's mindset plus reach and resources through our worldwide network. Bring your unique perspective. Bring curiosity. Bring ingenuity and drive. We'll give you a platform to be daring.

LABORATORY SUPERVISOR

Reporting to the **Manager: Quality & Food Safety**, the **Laboratory Supervisor** will lead and supervise laboratory operations and testing activities to ensure accurate, reliable and timely analytical results that support product quality, food safety, regulatory compliance and manufacturing excellence. The role is responsible for laboratory quality management, testing integrity, method validation and verification, equipment calibration, laboratory personnel development and continuous improvement.

Key Responsibilities

- Lead and supervise daily laboratory operations, including chemical, physical and microbiological testing of grains, maize products, wheat flour, sugar, rice and other food products, ensuring accurate and timely reporting of results.
- Coordinate sampling, testing schedules and turnaround times, ensuring accurate reporting and compliance with laboratory procedures and quality standards.
- Review test results against specifications, support product verification and release decisions, and manage non-conformances and investigations.
- Oversee laboratory quality systems, including method validation/verification, measurement uncertainty, quality control, proficiency testing and ISO/IEC 17025 accreditation requirements.
- Coordinate laboratory equipment calibration, maintenance and verification, and manage laboratory reagents, reference materials and consumables.
- Lead root cause investigations, corrective and preventive actions, and continual improvement initiatives.
- Supervise, train and develop laboratory personnel while ensuring compliance with safety, health and environmental requirements.
- Support audits, HACCP, VACCP, TACCP, traceability and recall verification activities.
- Monitor laboratory performance and drive improvements in testing reliability, efficiency, turnaround times and service delivery.

Qualification and Experience Required

- Degree in Analytical Chemistry, Food Science, Microbiology, Biochemistry or a related scientific field.
- 5–6 years' experience in a commercial analytical/food testing laboratory, preferably within food manufacturing or FMCG, including at least 3 years in a supervisory role.
- Experience in Laboratory Quality Management Systems (LQMS) and Good Laboratory Practices (GLP), with strong analytical, communication, report-writing and problem-solving skills.
- Proven experience implementing and maintaining an ISO/IEC 17025 Laboratory Quality Management System including validation/verification method, internal audits, proficiency testing, corrective actions and accreditation assessments.

Closing date: 23 October 2026

Submit Your Application

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