

KEY PERFORMANCE AREA:

- Accurately and promptly identify faults - First Time Right
- Complete Pre-diagnostic questionnaire as per required standards
- Repair trucks as per diagnostic questionnaire
- Minimize Comebacks, ensure Customer Satisfaction and Retention
- Adhere to Hino Service and Repair schedules
- Record future repairs and servicing requirements
- Maintain CE index percentages as per required standards
- Accept responsibility for transfer of skills to apprentices/learners.
- Any related tasks if, and when required

COMPETENCIES/SKILLS:

- Excellent Technical Skills
- Exceptional Communication and Interpersonal Skills
- A customer-centric approach with a commitment to exceptional service
- Ability to work under pressure and meet deadlines
- High level of accuracy and attention to detail
- Be a Team Player and have a friendly & energetic attitude
- Effectively prioritize, multitask, initiate and follow through

EXPERIENCE & QUALIFICATIONS:

- Qualified Technician (Diesel Mechanic)
- Diagnostic skills, engine, gearbox and differential overhaul knowledge and computer literate (Microsoft Office)
- At least 3 years' experience in this field
- Hino franchise experience and qualifications will be an advantage
- Valid driver's license (CE license is an advantage, as to be obtained as a requirement)

Candidates meeting the requirements as per advertisement may apply. Previously disadvantaged and persons with disabilities are encouraged to apply.

CLOSING DATE: 24 NOVEMBER 2026

Kindly submit your application to: https://tinyurl.com/3yewf8vy

Indongo | Indongo HINO | Indongo AUTOMARK CERTIFIED PRE-OWNED VEHICLES

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