

WE ARE HIRING

Vacancy

Indongo

TECHNICIAN
LOCATION: ONGWEDIVA

KEY PERFORMANCE AREA:

- Accurately and promptly analyse guest needs, as per job card and carry out work requested.
- Identify if fault is FIR, Warranty or driver related.
- Complete Pre diagnostic questionnaires as per required standards.
- Repair vehicles as per diagnostic questionnaires.
- Reduce Comebacks, ensure Customer Satisfaction and Retention.
- Adhere to TSAM servicing and repairs Flat Rate Times.
- Record future vehicle repairs and servicing requirements.
- Seek Foreman, Technical Advisor and Technical Manager support and advise in any difficulty experienced while carrying out requested repairs.
- Communicate on an ongoing basis to relevant team members on any changes in completion time,
- Additional services needed ensuring guest satisfaction is not compromised.
- Maintain CE index percentages to agreed standards.
- Ensure all hours and material usage are accurately recorded.
- Accept responsibility for the transfer of skills to apprentices/learners by teaching, mentoring and coaching to ensure

Candidates meeting the requirements as per advertisement may apply. Previously disadvantaged and persons with disabilities are encouraged to apply.

COMPETENCIES/SKILLS:

- Have a Passion for Excellence and Results, with a "First time right" attitude.
- Effectively prioritize and multitask, initiate and follow through.
- Ability to work under pressure and meet deadlines.
- Exceptional Communication & Interpersonal skills
- Ensure the highest standard of courtesy and efficiency in customer contact.
- Good Time Management Skills
- Highly Professional
- Be a Team Player
- Excellent Technical Skills

EXPERIENCE & QUALIFICATIONS:

- Grade 12
- At least 5 years' experience in this field.
- Computer literate (Microsoft Office)
- Qualified Technician with diagnostic skills, engine overhaul, gearbox overhaul, differential overhaul.
- Toyota franchise experience will be advantageous
- Dealer/Manufacturer Training Certification
- Valid driver's license.
- Must have formal technical training with a recognised vehicle brand and a valid certificate.

CLOSING DATE: 24 NOVEMBER 2026

Kindly submit your application to: https://tinyurl.com/3yewf8vy

Indongo | Indongo HINO | Indongo AUTOMARK CERTIFIED PRE-OWNED VEHICLES

PART OF THE FRANS INDONGO GROUP